

CERTIFICATE OF VERACITY

We, hereby certify that in as far as it is audible the aforegoing is a true and correct transcript of the following audio:

NAME OF AUDIO: INNOVATION RESEARCH INTERVIEW

<u>INTERVIEWER</u>: [00:00:00] Thank you Mary for taking the time to participate in my research study. So first question, in your own words how would you define innovation in the workplace?

<u>INTERVIEWEE</u>: Looking for new ways of doing things differently, and looking for opportunity.

INTERVIEWER: Okay.

<u>INTERVIEWEE</u>: And benefits that come from those new ideas. New ways of

doing things. [00:02:00]

INTERVIEWER: Okay, who should be involved in discovering these new ways

and new ideas?

<u>INTERVIEWEE</u>: Absolutely everybody, every employee of an organisation should be involved.

<u>INTERVIEWER</u>: Does your organisational culture [00:04:00] stimulate the generation of new ideas?

<u>INTERVIEWEE</u>: Absolutely. We are constantly in search of new ways of doing things and this is what our company was built on and what propels us into the future.